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UserGuide
Megaline VAS bundles

MEGALINE
Telephone | Broadband | PeoTV

You can dial a two digit short code to call a given phone number. The range for abbreviated codes are from 00 to 99.

Activation

📞 ✱ **9** **1** ✱ Abbreviated code ✱ Phone number **#** ☎

Eg: 📞 ✱ **0** ✱ **0** ✱ **0** **1** **2** **3** **4** **5** **6** **7** **8** **#**

Usage

📞 ✱ ✱ Abbreviated code

Deactivation

Specific abbreviated code

📞 **#** **9** **1** ✱ **0** **3** **#**   * An announcement on cancellation is played on successful deactivation. ☎

All abbreviated codes

📞 **#** **9** **1** **#**

2 Hotline

Automatically dials a given phone number on picking the handset set after 5 seconds.

Activation

📞 ✱ 9 7 ✱   Phone number # ☎

Eg: 📞 ✱ 9 7 ✱ 0 1 1 2 3 4 5 6 7 8 # ☎
📞 ✱ 9 7 ✱ 0 7 1 4 1 2 3 4 5 6 # ☎

Usage

📞 wait for 5 seconds

Deactivation

📞 # 9 7 #   * An announcement on cancellation is

played on successful deactivation. ☎

Incoming calls are rejected during the specified time period.

Activation

a) Continuous

📞 ✱ 5 6 ✱ # 📞

b) Specific time period

📞 ✱ 5 6 ✱ (Starting time) ✱   (Ending time) #

Eg: 📞 ✱ 5 6 ✱ 0 1 6 ✱ 0 3 0 # 📞

Verification

📞 ✱ # 5 6 ✱ #

If successful a music is played
If unsuccessful a busy tone is heard 📞

Deactivation

📞 # 5 6 # * An announcement on cancellation is

played on successful deactivation. 📞

An active call can be connected to another phone number.

'B' is the service enabled customer

1. 'A' calls 'B'

2. 'B' wants to transfer the call to 'C'

3. 'B' presses the cradle of phone once and then dials the phone number of 'C'

4. 'A' will hear a music

5. When 'C' lifts the phone 'B' replaces the handset

6. The music that 'A' was listening to stops

7. 'A' & 'C' can now talk to each other

5 Call forwarding service

a) Call forwarding Immediate

Forward all incoming calls to a given phone number.

Activation

📞 * 9 2 * Phone number # 📞

Eg: 📞 * 9 2 * 0 1 1 2 1 2 3 4 5 6 # 📞

Deactivation

📞 # 9 2 #   * An announcement on cancellation is

played on successful deactivation. 📞

b) Call fowarding on busy

When a given phone is busy all incoming calls are forwarded

Activation

📞 * 9 3 * Phone number # 📞

Eg: 📞 * 9 3 * 0 1 1 2 1 2 3 4 5 6 # 📞

Deactivation

📞 # 9 3 #   * An announcement on cancellation is

played on successful deactivation. 📞

c) Call forwarding with time delay

Forward all incoming calls to a specified phone number. If there is no reply for a set time period (20 sec)

Activation

📞 ✱ 9 4 ✱ Phone number # ☎

Eg: 📞 ✱ 9 4 ✱ 0 1 2 1 2 3 4 5 6 # ☎

Deactivation

📞 # 9 4 # * An announcement on cancellation is

played on successful deactivation. ☎

d) Call forwarding off-line

Forward all incoming calls to a specified phone number. When a phone is not in order.

Activation

📞 ✱ 4 5 ✱ Phone number # ☎

Eg: 📞 ✱ 4 5 ✱ 0 1 2 1 2 3 4 5 6 # ☎

Verification

📞 ✱ # 4 5 ✱ #

If successful, a music is played
If unsuccessful, a busy tone is heard ☎

Deactivation

📞 # 4 5 # * An announcement on cancellation is

played on successful deactivation. ☎

e) Call forwarding by time

Forward all incoming calls to a specified phone number, during the given time period.

Activation

Register for the service at Regional Telecom Office / Teleshop

Deactivation

De-register for the service at Regional Telecom Office / Teleshop

6 **Call waiting service**

When there is an ongoing telephone conversation on the line, and if there is an incoming call to the phone, the service alerts the called party that there is an incoming call on line.

Activation

📞 ✱ 9 5 ✱ ☎

Deactivation

📞 # 9 5 # * An announcement on cancellation is

played on successful deactivation. ☎

Maximum of three people can join the conversion. All three people can also talk with each other. Another advantage is that two people can talk to each other while keeping the other on hold. One person can be withdrawn from the three party conference.

Activation

1. 'A' calls 'B'

2. While talking with 'B', 'A' presses the hook

3. 'A' hears a dial tone and 'B' hears a music

4. 'A' dials the phone number of 'C'

5. When 'C' picks up the phone 'A' & 'C' gets connected, while 'B' is on hold

6. If 'C' does not pick up then 'A' can press the hook again and connect with 'B'

a) *When 'A' needs to talk with 'B' & 'C' alternatively*

   1. 'A' wants to talk with 'B' while keeping 'C' on hold,

      'A' should press the hook, hear the dial tone and needs to press ❷

   2. 'A' gets connected to 'B' while 'C' is on hold

   3. If 'A' wants to speak with 'C', 'A' needs to press the hook,

      hear the dial tone and press ❷

   4. This can be repeated many times

b) *When 'A' wants to talk with 'B' & 'C' together*

1. 'A' presses the hook again and he hears the dial tone

2. When 'A' presses **3** then 'A', 'B' and 'C' gets connected with each other

3. If 'A' press **1** then 'A' and 'B' gets connected while 'C' is out of the conversation

c) *When 'A' wants to terminate its' current conversation and needs to connect with the person kept on hold*
   'A' presses the hook, hear dial tone and presses **1**

8 | **Call transfer 3 way**

This feature enables the caller to connect two other parties together. The caller connects the two parties and then withdraws from the conversation.

Activation

1. 'A' wants to connect 'B' & 'C' together

2. 'A' calls 'B' and keeps 'B' on hold by pressing the hook once

3. Then 'B' will hear music while 'A' hears a dial tone

4. 'A' dials 'C' and connects with 'C'

5. Then 'A' leaves the conversation while 'B' & 'C' are still connected

9   Call hold

This feature enables the caller to keep one party on hold while connecting with a third party.

Activation

1. 'A' calls 'B' - 'A' keeps 'B' on hold by pressing the hook once

2. 'A' then calls 'C'

3. 'A' can then again connect with 'B' by pressing the hook twice

10   Incoming call memory

This feature enables the customer to call the last missed caller by dialling a specific code.

Activation

1. 'A' receives a call from 'B'

2. 'A' is not available to answer the call

3. When 'A' picks up the receiver he/she will receive a special dial tone informing on the missed call

4. A can dial **✱ 7 0 0** to call the last missed caller

11 Outgoing call memory

This feature enables the customer to call the last dialled number by dialling a specific code.

Activation

1. 'A' calls 'B' completes the call and place the receiver

2. If 'A' wants to call 'B' again, 'A' can lift receiver and dial **✱ 7 0 1**

12 Absentee service

This feature enables to play a message informing the calling party that the called party is not available.

Activation

📞 ✱ 9 6 ✱ ☎

Deactivation

📞 # 9 6 # * An announcement on cancellation is played on successful deactivation. **☎**

13 Call back on busy

Activation

1. 📞 and dial a number

2. If the number is busy, press the hook once and you will hear a special dial tone

3. Dial ✱ 5️⃣ 9️⃣ # to enable the service and ☎

4. When the called number is free, the call will be completed via an announcement

Deactivation

📞 # 5️⃣ 9️⃣ #   * An announcement on cancellation is

played on successful deactivation. ☎

If a call is made and the called number is busy, the caller can dial a special code, replace handset and wait until the called number is free. When the called number is free the call is automatically connected.

14 CLI presentation in call waiting

Activation

📞 ✱ 9️⃣ 5️⃣ ✱ ☎

Deactivation

📞 # 9️⃣ 5️⃣ #   * An announcement on cancellation is

played on successful deactivation. ☎

The CLI of the incoming call that is waiting is displayed on CLI unit or phone display.

15 Anonymous call barring

Calls without a CLI are not received.

Activation

📞 ✱ ❼ ❻ ☎

Deactivation

📞 # ❼ ❻ * An announcement on cancellation is played on successful

deactivation. ☎

16 Call park

A call on a particular given number can be temporarily kept on park (call will be temporarily held) until such time the call is retrieved by another phone with a different number.

Activation

1. 'A' is on a call with 'B'

2. 'A' temporarily parks the call in force by dialling ✱ ❼ ❷ ❼ # ☎

3. 'B' hears a music

4. 'C' retrieves the call by dialling ✱ ❼ ❷ ❽ followed by

the telephone number of 'A'

5. 'B' & 'C' can now connect with each other

The supervisor forwards all calls to the secretary. All calls received by supervisor are forwarded to secretary. However, the secretary can call the supervisor.

Activation

📞 ✱ ❶ ❼ ✱ Phone number # ☎

Eg: 📞 ✱ ❶ ❼ ✱ ❶ ❶ ❷ ❸ ❹ ❺ ❻ ❼ ❽ # ☎
📞 ✱ ❶ ❼ ✱ ❶ ❼ ❶ ❹ ❶ ❷ ❸ ❹ ❺ ❻ # ☎

Verification

📞 ✱ # ❶ ❼ ✱ Phone number # Music Heard ☎

If successful a music is played, if unsuccessful a busy tone is heard

Deactivation

📞 # ❶ ❼ # * An announcement is played on successful deactivation. ☎

18 Caller name sending

The caller can send the name to the called party. The name will appear in the CLI unit or phone display if the called party has Caller Name Identification Presentation feature.

Activation

Customer needs to register for the service at Regional Telecom Office / Teleshop by giving customer's name

Deactivation

De-register for the service at Regional Telecome Office / Teleshop by giving customer's name

19 Caller name identification presentation

The called party can retreive the name of the calling party.

Activation

Customer needs to register for the service at Regional Telecom Office / Teleshop

Deactivation

De-register for the service at Regional Telecome Office / Teleshop

Forward calls to a pre-determined phone number for calls received from designated phone numbers only.

Activation

1. 'A' wants to forward calls from 'B' to a given number 'C'

2. 'A' lifts the handset and dials ✱ 8 2 1 ✱ two digit group number and phone number of B #

3. 'A' presses the hook for a long pause and releases

4. Subsequently 'A' dials ✱ 8 2 5 ✱ phone number of C # ⊖

Eg. If 'A' wants to forward all calls from 0 1 1 2 3 4 5 6 7 8
to 0 1 1 2 1 2 3 4 5 6,
first 'A' dials ✱ 8 2 1 ✱ 0 1 1 2 3 4 5 6 7 8
"A" presses the hook for a longer pause and releases it and
then 'A' dials ✱ 8 2 5 0 1 1 2 1 2 3 4 5 6 #

Note:

(i) Maximum group numbers possible is 20

(ii) To activate the service to a certain group, only dial
✱ 8 2 5 ✱ two digit group No. #

(iii) To reactivate the forwarded number dial ✱ 8 2 5 ✱
group No. #

Deactivation

📞 # 8 2 5 # to deactivate all groups or press # 8 2 1 ✱

group number # to deactivate a particular group

✱ An announcement on cancellation is played on successful deactivation. ☎

This service allows to accept calls only from selected phone numbers.

Activation

1. 'A' wants to accept calls only from 'B' and does not want to accept any other calls.

2. 📞 and dials ✱ ③ ⓪ ① ✱ group number ✱
   telephone number of B #

3. 'A' presses the hook for a long pause and releases

4. 'A' now dials # ③ ⓪ ⓪ ✱ group number # to activate the group or
   ✱ ③ ⓪ ⓪ ✱ # to activate all groups 📞

Eg. 'A' wants to accept calls from ⓪ ① ① ② ① ② ③ ④ ⑤ ⑥
   'A' dials ✱ ③ ⓪ ① ✱ ⓪ ⓪ ① ① ② ① ② ③ ④ ⑤ ⑥ #
   Then 'A' presses the hook for a long pause and subsequently, 'A' dials
   ✱ ③ ⓪ ⓪ ✱ ① #

Deactivation

1. 📞 # ③ ⓪ ⓪ ✱ # to deactivate all groups,
   press # ③ ⓪ ⓪ ✱ group No. # to deactivate a particular group

2. To deactivate a particular group you also need to de-register
   the individual groups by pressing # ③ ⓪ ① ✱ group No. #

* An announcement on cancellation is played on successful deactivation. 📞

This service allows to reject calls from selected phone numbers

Activation

1. 'A' wants to reject calls from 'B'

2. 'A' picks up the handset and dials ✱ **5** **0** **1** ✱ group number and telephone number of 'B' **#**

3. 'A' presses the hook for a long pause and releases

4. 'A' then dials ✱ **5** **0** **0** ✱ group number **#** to activate the service for a particular group or

5. Dial ✱ **5** **0** **0** ✱ **#** to activate for all groups and ☎

Eg. 'A' wants to reject calls from **0** **1** **2** **1** **2** **3** **4** **5** **6**

'A' dials ✱ **5** **0** **1** ✱ **0** **1** **0** **1** **1** **2** **1** **2** **3** **4** **5** **6** **#**

Then 'A' presses the hook for a longer pause and subsequently

'A' dials ✱ **5** **0** **0** ✱ **0** **1** **#**

Deactivation

1. ☎ **#** **5** **0** **0** ✱ **#** to deactivate all groups or

2. Press **#** **5** **0** **0** ✱ group number **#** to deactivate a particular group

3. You also need to de-register the individual groups by pressing **#** **5** **0** **1** ✱ group number **#**

* An announcement on cancellation is played on successful deactivation. ☎

This service allows for call waiting only from selected phone numbers.

Activation

1. 'A' wants calls waiting on line from 'B' to be alerted, but not alerted for other calls

2. 'A' picks up the handset and dials **✶ 7 4 3** and group number and phone number of 'B' **#**

3. 'A' presses the hook for a long pause and releases

4. 'A' then dials **✶ 7 4 4** and group number **#** to activate one group

5. or dial **✶ 7 4 4 9 9 #** to activate all groups

Deactivation

1. **☎ # 7 4 6 9 9 #** to deactivate all groups or

2. Press **# 7 4 6** and group number **#** to deactivate a particular group

* An announcement on cancellation is played on successful deactivation. ☎

This service will provide a secret code. Only authorized people can use the phone for dialling calls.

Activation

If you have a password for call barring (secret code) for IDD, you can use the same code for this service. If not your default secret code will be ❶ ⓪ ⓪ ⓪

You need to immediately change it as follows:

1. Lift the handset
2. To change the default secret code to the new secret code (xxxx) press the following keys ❶ ❻ ❷ ❶ ⓪ ⓪ ⓪ Ⓧ Ⓧ Ⓧ Ⓧ #
3. Press the hook for a longer pause and release it

Availing the service

1. Dial ✱ ❼ ⓪ ❽ Ⓧ Ⓧ Ⓧ Ⓧ # to bar all calls and ☎
2. When this is done only the person who knows the secret code can dial a given number

Usage

When 'A' wants to dial a call, 'A' lifts the handset and press

✱ ❼ ❶ ⓪ and 4 digit secret code ✱ telephone number

Eg. ✱ ❼ ❶ ⓪ Ⓧ Ⓧ Ⓧ Ⓧ ✱ telephone number #

Deactivation

◷ ✱ ❼ ⓪ ❾ Ⓧ Ⓧ Ⓧ Ⓧ # to unblock all calls ☎

When you call a number, and the call is unanswered due to non-availability of subscriber, the caller could register for this service. When the unavailable subscriber is available, the call will be automatically initiated between the two numbers.

Activation

1. 'A' makes a call to 'B' and there is no response from 'B' (phone is unanswered)

2. 'A' dials ✱ 5 0 0 2 ✱ and registers for the service

3. 'A' hears an announcement informing the service is activated and 'A' replaces the handset

4. When 'B' lifts the phone and makes a call 'B's' presence is detected

5. Once 'B' replaces the phone a new call is originated between 'A' & 'B' automatically

Deactivation

📞 # 5 0 0 2 # to deactivate the service

*An announcement on cancellation is played on successful deactivation. 🎧

26 General facility reset

You can de-register all features that you have activated.

Activation

'A' lifts the handset and dials ✴ 1 0 ✴ 4 digit secret code (Password)

Eg. ✴①①①①①①① and 'A' replaces the handset

27 Caller line identification (CLI)

The number of the calling party will be displayed in the CLI unit or display of phone.

Activation

This service will be automatically enabled

Deactivation

Customer needs to de-register for the service at Regional Telecom Office / Teleshop

28 Short message service (SMS)

SMS can be sent using a special SMS unit or phone that has SMS feature.

Activation

This service will be automatically enabled

Deactivation

Customer needs to de-register for the service at Regional Telecom Office / Teleshop